

**St. Ann Rehabilitation and Nursing Center**  
**Bishop Gendron Senior Living Community**  
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Greetings from all of us here at St. Ann. It is with much enthusiasm that we share with all of you that we have lifted our face masks policy to be *optional*. The staff and residents were absolutely thrilled to shed the masks today and revisit with friends we thought we had lost behind masks and found them today anew. The smiles were infectious and a welcomed surprise.

We also want to thank all of you for your patience and also would like to pose a favor upon you. As you know, we value your thoughts and feedback– not only in ensuring we’re delivering the most compassionate and top-notch care for you (or your loved one) – but also our community at large. I am asking that if you have had a pleasant experience in our ability to care for you and your loved one, I’d like to encourage you to briefly share your candid experiences about St. Ann through the following websites:

- [Google](#) (*Google account required*)
- [Facebook](#) (*Facebook account required*)

Google and Facebook also have an option to include any comments if you’d like – although not required, 1-2 lines sharing what you like most about St. Ann would be incredibly helpful! Your invaluable feedback will help the many individuals and families, like yourself, currently seeking various short- and long-term care options.

Lastly, I want to wish all of the mother’s a very Happy Mother’s Day,

*Kate McCracken, LNHA, MHA*  
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