St. Ann Rehabilitation and Nursing Center **Bishop Gendron Senior Living Community** 

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## Good afternoon family & friends

I am writing to provide you an update on a couple of things: (1) the phone are now back up to the facility and to the residents rooms and (2) we now have 5 residents positive with COVID. We retested yesterday- as planned- with 2 residents testing positive. We continue to test any resident or staff who presents with symptoms and discovered 2 more residents today. We will retest all residents tomorrow as planned.

NH Department of Health & Human Services has been alerted to our active cases via voicemail today as well as sending test results in – so please know we are considered in outbreak. We are strongly discouraging family & friends from visiting at this time - however if you do choose to do so - please keep your mask in place during your visits and practice thorough and frequent hand hygiene while in the facility.

Thank you for your cooperation,

Kate McCracken, LNHA, MHA

Administrator St. Ann Rehabilitation and Nursing Center 195 Dover Point Road Dover, NH 03820 Phone 603-742-2612 ext. 123