

## Kathleen McCracken

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To: Kathleen McCracken  
Subject: STA update 3.30.2020

Good afternoon families

Hoping to provide you all with an update of happenings from last week at St. Ann. As I know most of you are concerned with the well-being of your loved ones I wanted to share with you what we are doing here in our efforts...

We are not accepting any visitors at this time. Only essential staff are being permitted into the building- this includes providers (physicians and physician assistants) , labs services, etc. We have been screening all of our staff and any/all personnel needing access to the residents daily with health screening questions and taking temperatures of all personnel entering the building - under the guidance of the CDC and New Hampshire DHHS. We are also routinely cleaning all surfaces.

I know you are all hearing about the shortages of PPE supplies all over the news and media- but rest assured- we took early steps to get a jump on having all needed PPE supplies on hand. We have what we need and continue to order more as we are permitted with our suppliers. One of our former nurses also took it upon herself to make homemade masks which we have secured for our back up supply.

Some highlights from the week of activities had by/with the residents while practicing social distancing (6 feet apart)- bingo, one on one visits, walking, sing-a-longs, video chatting- if you would like to take part in this option- please reach out to Jesse Taylor [sta.swdir@nh-cc.org](mailto:sta.swdir@nh-cc.org) and/or Krista Charles [sta.sw@nh-cc.org](mailto:sta.sw@nh-cc.org) in our Social Services department to coordinate a day/time-- and window visits with family.

On Friday, Garrison Hill Florists here in Dover dropped off 2 very large bouquets of flowers as a donation due to their need to close their operation temporarily due to COVID-19. The flowers were broken down into smaller arrangements and handed out to residents and also in the common are for both residents and staff to enjoy. We will be sending them a thank you card for their generosity and thinking of us.

Also on Friday at 1PM- the Holy Father- Pope Francis lead a special prayer from St. Peter's Square- this prayer was broadcasted over our intercom for all to enjoy and partake of his word.

If any of you are followers to the Catholic Charities NH Facebook page- you would have seen that one of our LNA's who is also a licensed beautician, shared her talents, time and cheer and was able to offer some of the residents a little lift through the magic of a curling iron and hairspray. We are very fortunate to have such giving staff work with us here at St. Ann.

All things considered, we are doing well and appreciate all the love & prayers we know are out there for us.

Please let us know if there is anything more we can be doing.

*Kate McCracken LNHA, MHA*

Administrator

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