

St. Ann Rehabilitation and Nursing Center
Bishop Gendron Senior Living Community
195 Dover Point Road
Dover, New Hampshire 03820-4693
T: 603-742-2612
F: 603-743-3055
www.cc-nh.org



Moving Lives Forward

Happy St. Patrick's Day from all of us at St. Ann.

Today we celebrated – in true Irish fashion – with a lunch feast of corned beef, cabbage and potatoes. This afternoon we had more St. Patty day treats which included cookies, cupcakes, rice crispy treats and green beer.

It is my hope that this will help ease some of your worries. First, we DO NOT have ANY cases of COVID-19 in our facility(s).

As you know, we are NOT accepting any visitors at this time. We do not know when this restriction will be lifted; however as noted on the letters that went out last week- we will allow visitor exceptions on a case-by-case basis in special situations, such as end of life. If you feel you need to see your loved one, please contact either myself or Donna Nemet to arrange a visit.

All necessary healthcare providers and staff are being screened daily as they enter the facility to ensure they are not having any signs or symptoms of a respiratory illness or temperature.

We are not permitting communal dining and activities at this time. We are engaging the residents with one on one visits by our staff and we are working to be creative in fun activities while practicing social distancing per the guidance of the CDC and the NH Department of Health & Human Services.

We are working with our home office in Manchester to coordinate the delivery of electronic tablets to offer you video chatting with your loved ones. We have been told these are expected to arrive this week-we will be sending you information on what you need to do on your end to get access to the program needed for this service.

Please feel free to call the facility to get an update on your loved ones status; however, please be patient with us as we ensure we have the authorization needed on file to share information with you.

Thank you again for your patience and understanding of these measures in place.

Sincerely,

Kate McCracken LNHA, MHA

Administrator
St. Ann Rehabilitation & Nursing Center